MĀNOA
HONEY & MEAD

Tasting Room & Retail Associate

Mānoa Honey & Mead – Wahiawā, HI 96786

About Our Company:

Mānoa Honey & Mead is a family-owned company that was founded out of a deep appreciation for the ancient art of beekeeping. By transforming raw materials found in nature into products that showcase the beauty of Hawaii, we hope to share our love of Hawaii with others.

We are the one and only Honey & Mead producer in Hawaiʻi and are looking for amazing team members to join our 'Ohana at our original Wahiawa facility!

Job Summary:

We are seeking a Tasting Room & Retail Sales Associate for our mead tastings and retail store, in addition to assisting with honey production on Fridays! Our associates are ambassadors for Mānoa Honey & Mead and are responsible for creating a welcoming and positive environment for visitors at our Mead Garden and Honey House (retail store). If you are looking to be part of a friendly and casual team within a fast-paced hospitality focused environment, apply today!

Requirements:

- Self motivated and ability to multi-task in fast paced environment
- Good work ethic and positive attitude
- Organized, reliable and punctual
- Excellent customer service and hospitality skills with the ability to interact effectively with diverse groups of people
- Strong communication skills to educate and engage with customers
- Able to perform repetitive tasks with attention to detail
- Ability to understand and follow verbal or demonstrated instructions, write identifying information, record information on forms
- Adhere to sanitary standards without supervision
- Able to stand or walk for prolonged periods of time
- Able to work outdoors in varying weather conditions
- Able to lift 25 pounds

- Must be 21 years of age or older
- Friday and Saturday availability required
- Experience in retail sales or a similar hospitality setting preferred
- Experience in food manufacturing is a plus, but not required

Responsibilities:

- Assist with honey production (such as bottling and labeling) on Fridays - tasks vary day by day
- Provide excellent customer service in person and over the phone
- Assist with set-up, host and service mead tastings for guests
- Conduct friendly and personable sales and process payment within retail store
- Engage with guests in a concise, personal manner regarding honey & mead products, company history and general tourist information
- Handle routine POS transactions which include operating the POS system, processing returns, discounts, employee purchases, handling cash/change, etc.
- Stay current on general honey & mead knowledge
- Keep tasting room and retail store clean and stocked with product
- Other duties may be assigned

Job Type: Part-time

Pay: $16.50 - $18.00 per hour (+ tips for tasting room), depending on experience

Benefits:

- Employee discount
- Health benefits for qualifying employees

Schedule:

- Friday: 8-hr shift: 8:30am - 4:30pm
- Saturday: 8-hr shift: 10am - 6pm

Work Location: Mānoa Honey & Mead - 930 Palm Place, Wahiawa, HI